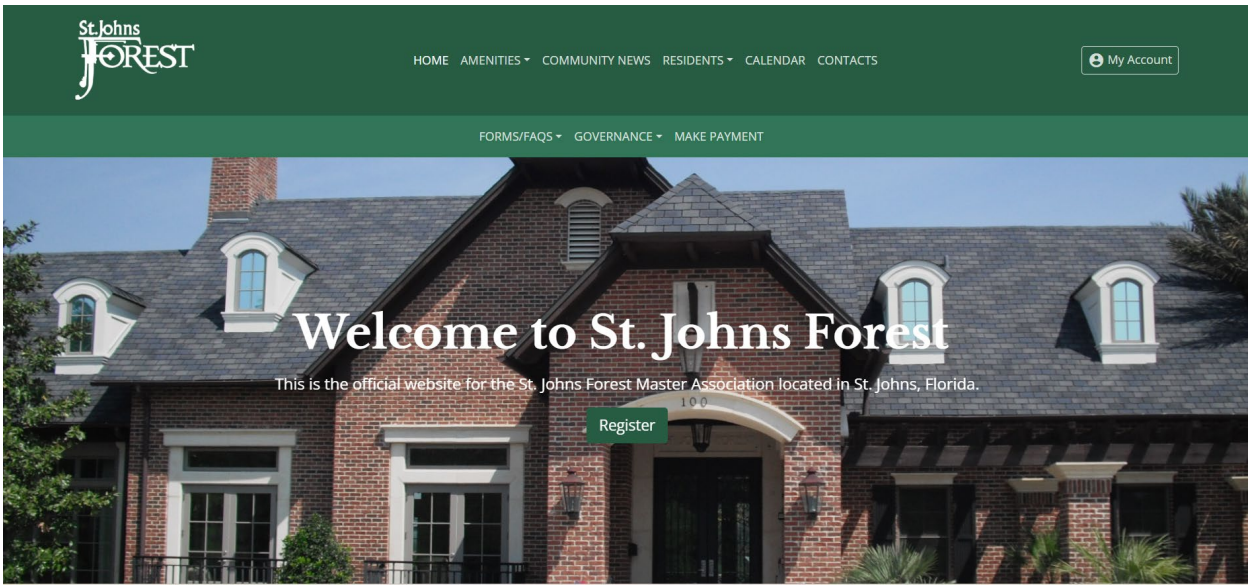


The SJF Communications Committee has launched an updated version of our association website with a modern/mobile-friendly design. **Please review the important instructions below to log in or register.**

New Site Includes:

- Mobile-friendly design accessible on your phone
- New look to the Home page with updates to the quick links
- Updated Events Calendar with RSVP
- Improved Community News Page
- Easy-to-use Documents and Forms/FAQ pages

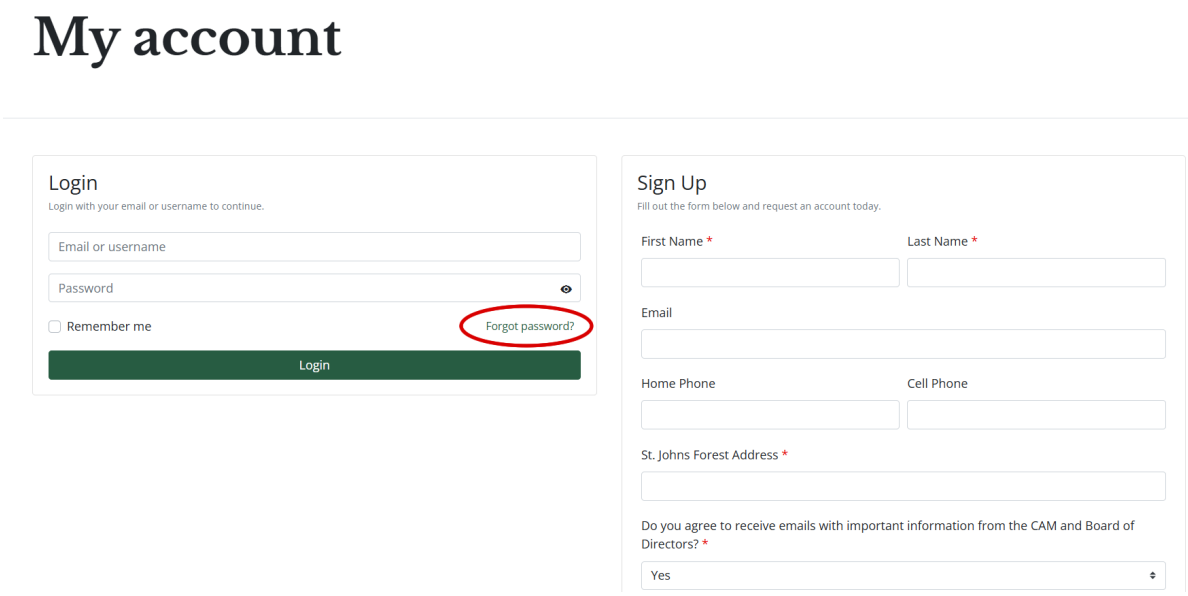
The new website went live on Wednesday, February 5th. A screenshot of the new website is shown above so you know when you have connected to it. You may also need to save a new shortcut to the website once it is accessible.

PLEASE READ THESE IMPORTANT INSTRUCTIONS TO LOG IN OR REGISTER

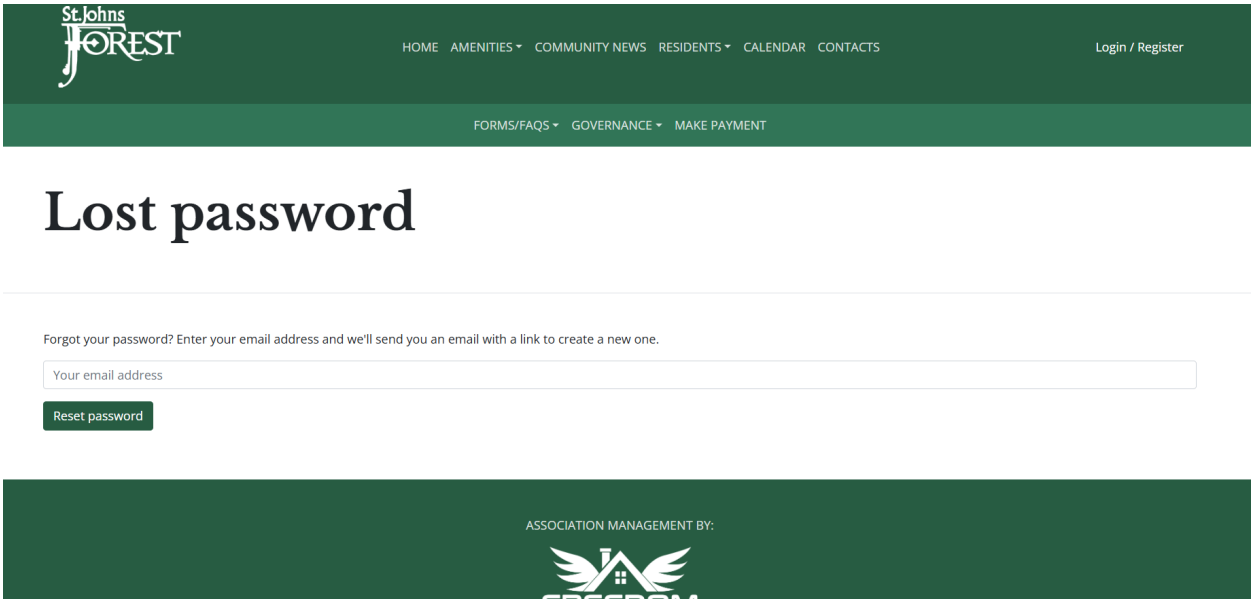
1. Open your internet browser and navigate to www.StJohnsForestOnline.com, or click the link. The URL address is the same as our previous website.

2. Once you have access to the new site, click the '**Login/Register'** button in the upper right-hand corner.

3. To access your account for the first time, click '**Forgot Password?'**

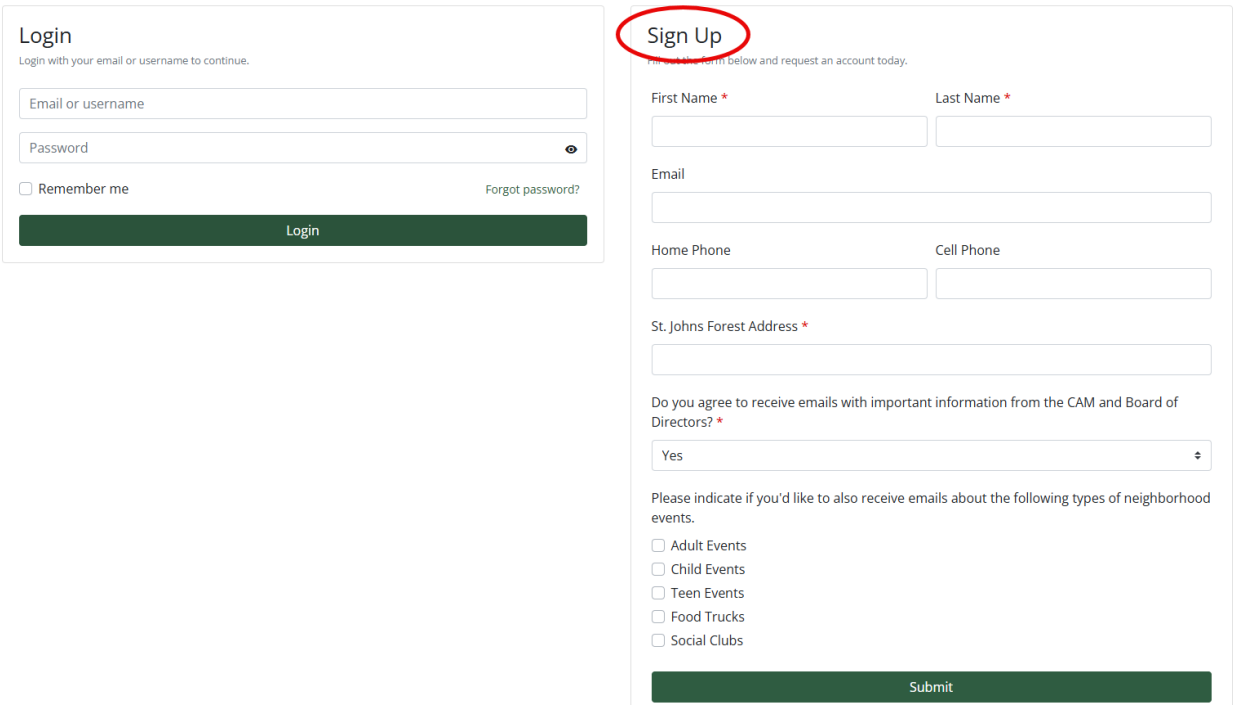


4. Enter your email address and then click '**Reset Password**'.



5. A password email will be sent to you. The email contains a link that, when clicked, will allow you to set your new password. Once set, your account will be activated.

6. If you do not receive the Password Reset email within 5 minutes, it means your account does not exist in the new website database. In this case, please click '**Login/Register**' and complete the '**Sign Up'** form. An Admin will receive your request to create an account and will follow up with you once your account has been added to the database.



7. Once you log in to the new site, please click on **MY ACCOUNT** (located at the top right of the page). Here, you can review and edit your contact information, opt-in or opt-out of the Resident Directory, and select whether you would like to receive emails with important notices to the community.

8. You may also click on '**Interests**' under **MY ACCOUNT** to receive emails about different community events and activities.

NOTE: You can stay logged in for 2 weeks if you check the "Remember Me" button on the login screen. Otherwise, the system will keep you logged in for only 48 hours.

The new website has many new headers/categories. Please explore them. There is also a search function at the top of the page to look for a specific document or item on the website.

If you have any issues accessing your account, please contact customercare@fcmjax.com for assistance.